

## Returns form

To return your goods, please follow the instructions below:

- Complete Parts 1 and 2 and indicate your reason for the return using the key below.
- Detach Part 1 and enclose it in your parcel. Part 2 is your receipt.
- To arrange a collection you can call your courier directly (contact details are attached to your parcel) or call our customer service team on 0844 800 8877.
- If you are returning via the courier service, please complete your order reference number on address label A and attach it to the parcel.
- If you are returning via your local Post Office please attach address label B to your parcel.

Order reference number									
Name									
Address									
Postcode									
Signature					Date				

Qty	Barcode number	Size	Price	Description	Reason code
Total items returned					

### Help us to help you

Please give your reason(s) for each item, using the key below.

To enable us to process your return, please remember to add the correct Order Reference number.

- |                       |                   |                              |
|-----------------------|-------------------|------------------------------|
| A Faulty/poor quality | E Too big         | J Ordered for choice         |
| B Not liked           | F Too small       | K Incorrect item received    |
| C Too long            | G Fabric/material | M Arrived too late/Cancelled |
| D Too short           | H Colour          | N Other                      |

Please keep this part for your records and ensure that you obtain a proof of postage from the Post Office

Order reference number									
Qty	Barcode number	Size	Description	Receipt for parcel					
				Signature of Post Office					
Total items returned				Date					
				debenhams.com					

# R2

**PACKETPOST RETURNS CONTRACT No. 529762PR**

Postage to be paid at destination under terms of contract

**DEBENHAMS DIRECT**  
 PO BOX 1321  
 BRADFORD  
 BD5 5BB  
 ENGLAND

**DEBENHAMS**

Please affix this label to the outside of your parcel if returning via Courier

Order reference number

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**COURIER RETURNS LABEL**

Return to: Debenhams Direct, PO Box 1321, Bradford, BD5 5BB, England

LABEL B

LABEL A