

Returns form

- Please fill in this form with the details of your items and the reason for returning.
- **TO ENSURE WE CAN COMPLETE YOUR REFUND QUICKLY, PLEASE WRITE YOUR ORDER NUMBER IN SECTION 1.**
If you are returning items from more than one order please write each order number in the space provided.
- Detach section 1 and enclose it in your parcel. Keep section 2 for your records.
- Repackage the goods into the original packaging or a suitable alternative.
- When returning goods using the **FREE** Hermes ParcelShop service you will need to visit hermesreturn.me/to/debenhams to download and print the Hermes ParcelShop label. Attach the label to the outside of the parcel, and place section 1 from this form inside the parcel.
- If you're posting your return back to us, add your order number to label A and attach the label to the outside of your parcel.
Please retain proof of posting until a refund has been received. If returning items from multiple orders please just enter one order number.
- Some items can be returned via courier. To book a courier collection please visit our Help section at debenhams.com, and use label B.

Section 1

ORDER NUMBER	QUANTITY	BARCODE/SKU NUMBER	RETURN REASON CODE

TOTAL NUMBER OF ITEMS RETURNED:

Please give your reason(s) for returning each item, using the key below.

- | | | | |
|---|---------------------|---|----------------------------|
| A | Faulty/poor quality | G | Fabric/material |
| B | Not liked | H | Colour |
| C | Too long | J | Ordered for choice |
| D | Too short | K | Incorrect item received |
| E | Too big | M | Arrived too late/Cancelled |
| F | Too small | | |

LABEL A (POSTAL RETURNS) Please note this is not a freepost label

LABEL B (RETURNS VIA COURIER)

✂

RETURNS
DHL / Debenhams
Sherburn Distribution Park
Unit 4
Hurricane Way South
Sherburn-in-Elmet
LS25 6PT

ORDER NUMBER:

✂

Debenhams

Please affix this label to the outside of your parcel if returning via Courier

ORDER NUMBER:

Return to: DHL / Debenhams,
Sherburn Distribution Park, Unit 4,
Hurricane Way South, Sherburn-in-Elmet, LS25 6PT

Section 2

Please keep this part for your records and ensure that you obtain a proof of postage

ORDER NUMBER	QUANTITY	BARCODE/SKU NUMBER

TOTAL NUMBER OF ITEMS RETURNED:

RECEIPT FOR PARCEL

Signature of Post Office

Date

debenhams.com