

DEBENHAMS

RETURNS FORM

- Please fill in this form with the details of your items and the reason for returning.
- **YOU MUST FILL IN THE ORDER NUMBERS TO ENSURE WE CAN COMPLETE YOUR REFUND QUICKLY.** If you are returning more than one order number please fill in each order number in the space provided.
- Detach section 1 and enclose it in your parcel. Keep section 2 for your records.
- Repackage the goods into the original packaging.
- Add your order reference number to label A and attach it to the outside of your parcel if you are returning via your local Post Office. Please retain proof of posting until refund has been received. If returning multiple orders please just enter one order number.
- Some items can be returned via courier. To book a courier collection please visit our Help section at debenhams.com, and use label B.

SECTION 1


ORDER NUMBER	QUANTITY	BARCODE/SKU NUMBER	RETURN REASON CODE
TOTAL NUMBER OF ITEMS RETURNED:			

Please give your reason(s) for returning each item, using the key below.

- | | |
|------------------------------|-------------------------------------|
| A Faulty/poor quality | G Fabric/material |
| B Not liked | H Colour |
| C Too long | J Ordered for choice |
| D Too short | K Incorrect item received |
| E Too big | M Arrived too late/Cancelled |
| F Too small | N Other |

LABEL A (RETURNS VIA POST OFFICE)

Debenhams.com Returns
DHL Spectrum for Debenhams
Lodge Way
Lodge Farm Industrial Estate
New Duston
Northampton
NN5 7RA



ORDER NUMBER:

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LABEL B (RETURNS VIA COURIER)

DEBENHAMS

Please affix this label to the outside of your parcel if returning **via Courier**

ORDER NUMBER:

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**Return to: Debenhams Direct, Lodge Way,
Lodge Farm Ind Est, New Duston, NN5 7RA**

SECTION 2 Please keep this part for your records and ensure that you obtain a proof of postage from the Post Office

ORDER NUMBER	QUANTITY	BARCODE/SKU NUMBER
TOTAL NUMBER OF ITEMS RETURNED:		

RECEIPT FOR PARCEL
Signature of Post Office
Date
debenhams.com