



Coronavirus Update

Extensions and Free Exchanges

All Gift Boxes are valid for 24 Months from Date of Purchase.

Due to the unprecedented impact of coronavirus, we understand some experience bookings are being affected. For those that need some extra time to book their voucher, we offer hassle-free extensions. Alternatively, you can exchange your voucher for free to a choice of thousands of other experiences.

Our customers' safety is something we care significantly about and we're committed to helping you stay healthy.

Already have a Booking?

We kindly advise you to get in touch with the supplier directly if you need to arrange an alternative date for your booked experience.

Please be assured we're pulling together to help you in every way we can. We aim to answer all online enquiries during working hours within four hours.

If you're awaiting a response, we recommend checking your junk mail folder for our reply.

If you have any concerns, feel free to get in touch and we'd be happy to help:

0345 640 8000

Monday to Friday

9am - 5.30pm

Calls cost 5p per minute from a BT landline. Call cost may vary by mobile provider or if you are calling from abroad